

## **Water Meter Improvement Project in the Spring 2021**

In an effort to improve service, the City of Waterville will begin the replacement of approximately 744 residential and commercial water meters throughout the City beginning April 5. The City's contractor, NECO, will send out letters to affected property owners to set appointments to install new water meters. NECO employees are required to follow all COVID-19 guidelines, including the wearing of masks and gloves, when performing interior meter installations. Installation work will be conducted between the hours of 9 a.m. and 6 p.m. NECO employees will be in company uniforms, wear ID badges and drive NECO marked vehicles. The Waterville Police Department will have the names of all NECO installers involved with this project. Installation work is scheduled to last until June 6, 2021. The installation of these new water meters will allow for the elimination of estimated readings, quickly identify water leaks and streamline billing procedures. The new water meters will be installed at no cost to property owners and is partially funded by a grant from the State of Ohio. Please contact the City office if you have any questions (419) 878-8100 (office) or [townhall@waterville.org](mailto:townhall@waterville.org).