



City of Waterville Building Closures Effective March 18, 2020

As the Coronavirus continues to spread and following the unprecedented closure of schools, universities, bars and restaurants in our area, the City of Waterville will be closing all City buildings effective at 8:00 a.m. March 18, 2020 until further notice. This closure includes the Municipal Building and Police Department (25 N. Second St.), the Public Works Building (1215 Waterville Monclova Rd.) and the Fire Department (751 Waterville Monclova Rd.). By limiting direct interactions with the general public, the City is following the recommendations of the Lucas County Health Department and the Ohio Department of Health to help minimize the potential spread of the virus. Although access will be limited, City business will continue to operate as normally as possible. Our objective is to continue to serve the needs of our residents through the use of technology and other methods to ensure the continuation of essential City services. All City staff will be available to answer any questions by phone (419-878-8100), fax (419-878-8044) or by e-mail (townhall@waterville.org) during normal business hours 8 a.m. to 4:30 p.m.

Utility bills, zoning permits, correspondence and other items may be dropped off in the outer hallway drop box of the Municipal Building located off the Second Street entrance. There is also a vehicle drive-up drop box for utility payments only on Second Street in front of Zion Lutheran Church across from the Municipal Building. If you use the drop boxes, please be sure that your address is on the outside of the envelope. If you are paying for more than one account with one check, please indicate that on your check or envelope. The City does not advise putting cash in the drop box. A variety of applications, permit forms and other information can also be found on the City of Waterville web site: (www.waterville.org).

The Waterville Police Department office will not be open to the public. The department will no longer take police reports of a non-emergency nature in person, but over the phone or by e-mail. In an emergency, please dial 911 and officers will be dispatched to your location as usual. The non-emergency number for the police department between 8:00 a.m. to 4:30 p.m. is (419-878-8184) and e-mail (police@waterville.org).

The Waterville Fire Department building will not be open to public. In an emergency, please dial 911 and Fire/EMS personnel will be dispatched to your location as usual. The non-emergency number for the fire department is (419-878-0165).

City of Waterville

The Waterville Public Works Department building will not be open to the public. The scheduling of all non-emergency water and sewer appointments will be suspended until further notice. If you have a water or sewer emergency after hours, please call (419-878-6666) and give the dispatcher your information. They will contact the Public Works Department Staff for assistance.

Please know that the City of Waterville is working closely with other local, state and federal agencies to help minimize the spread of the virus in our area and to keep our residents and employees safe. For additional information, please consult the following:

The Ohio Department of Health: <https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/Novel-Coronavirus/welcome/>

- Hotline: ASK-ODH (1-833-427-5634)

The Lucas County Health Department: <https://www.lucascountyhealth.com>

- Hotline Numbers: (419-251-4000) or (419-291-5355)

Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/coronavirus/2019-ncov/index.html>